



Dear Valued Customer,

We have been servicing the City of Lincoln since 1957, my parents started this company.

We have seen quite a few changes over the years. And we all know with changes, challenges are presented to us as well. With ever increasing costs of doing business, we as a family have decided to scale back our operations. We will still be operating our commercial routes, roll-offs and the City of Lincoln Drop off sites. We are aware of how the quality of our service provided to you has declined and does not meet the expectations that you are accustomed to and we always try to provide. We have decided to collaborate with another hauler who specializes in residential service. By doing so it provides both haulers the ability to manage and provide better service to our customers.

We are working with Husker Refuse on this project. I am including an informational letter from Husker Refuse to explain what services they offer.

I will be working closely with Husker and the customer base to make sure this goes as smoothly as possible.

On behalf of my family I would like to express our thanks for letting us serve you over the years.

Sincerely

A handwritten signature in blue ink that reads 'Bruce Von Busch'.

Bruce Von Busch, President

Von Busch & Sons Refuse